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U.S. Patent and Trademark Office To:

Examiner: W. Deane; Group Art Unit 2642

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Michael P. Straub, Esq. From:

June 8, 2004 Date:

Number of Pages Including Cover: 3

FORMAL SUBMISSION OF: A Revocation of Any MESSAGE: Previously Granted Associate Power's of Attorney and Grant of New Associate Power of Attorney

Attorney Docket No.: Nynex-27/CIP3 (00-VE02.27)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING

OF TELEPHONE CALLS INCLUDING CALLS REQUESTING DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Examiner: William J. Deane

Group Art Unit: 2642

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

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Revocation of Any Previously Granted
Associate Power's of Attorney and
Grant of New Associate Power of Attorney

Sir:

The undersigned attorney of record hereby revokes any and all previously granted Associate Powers of Attorney and hereby grants the following individuals an Associate Power of Attorney:

Leonard C. Suchyta, Reg. No. 25,707 Adam T. Bernstein, Reg. No. 36,746 Joel Wall, Reg. No. 25,648

Respectfully submitted,

June 8, 2004

Michael P. Straub, Attorney

Reg. No. 36,941 (732) 542-9070

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